

Individual or Group In-Depth Interview Guide: **COMMUNITY LEADER**

Interview Schedule

Interviewer Comments:

Interviewer code _____

Date _____

District _____ Location _____

Venue _____

Time: from _____ to _____

IN-DEPTH INTERVIEW WITH INDIVIDUAL OR GROUPS OF COMMUNITY LEADERS

Respondent Code:

Address/Location:

Name(s) and role(s) of respondent(s) in community:

SOCIAL NETWORKS AND COMMUNICATION CHANNELS

Notes for the Interviewer

Key ideas to explore:

- What types of social networks and gatherings exist in the community?
- What sources of information do women and their families rely on?

1. What types of community-level organizations, groups or social networks exist in this community?

Probe about community development associations, religious groups, sporting clubs, etc.

2. What types of groups are women involved with?

How frequently do these groups meet? What are the socio-economic characteristics of the women who are participate in these groups? What types of women do not get involved?

3. What types of groups are men involved with?

How frequently do these groups meet? What are the socio-economic characteristics of the men who participate in these groups? What types of men do not get involved?

4. What other periodic gatherings take place in the community?

Markets, sporting events, etc.? How frequently do these gatherings or meetings take place?

5. Where do most men in this community get news and information?

Probe about mass media outlets (radio, print media, and television) and social networks (e.g. religious groups, sporting clubs, etc).

6. Where do most women in this community get news and information?

Probe about mass media outlets (radio, print media, television) and social networks (e.g. women's groups, religious groups, etc.)

7. What do you think are the most effective channels for communicating information about health?

Probe for suggestions for reaching men, women

UTILIZATION OF SERVICES

Notes for the Interviewer

Key ideas to explore:

- What are community leaders' perspectives on women's utilization of maternal health services?
- Do communities track pregnancies and record births?

8. What factors do you think affect women's use of health services during childbirth?

Do concerns about quality of care/treatment by health providers prevent use of services? Do costs or travel distances limit use of services? Lack of knowledge about when to seek care?

9. In your view, what would be the most effective way to increase use of health facilities during childbirth?

Probe for suggestions for addressing women themselves, as well as other important household decision-makers

10. Are births that take place in the community registered anywhere?

Probe to ascertain whether births that take place at home are officially registered and if so, with whom

11. Do community leaders generally know which women are currently pregnant/ expecting a child?

Probe to ascertain who, if anyone, would know this information and how and when the information would be shared by women or their families

12. If no systems for monitoring pregnancies or registering births in the community exist, do you have any suggestions for how such a system could be established?

Probe for suggestions about who in the community would be best positioned to keep track of this information and how

OBSTETRIC EMERGENCIES

Notes for the Interviewer

Key ideas to explore:

- What level of understanding do community leaders have obstetric complications?
- What are community leaders' perspectives on the "three delays"?

13. Around here, what types of complications do women have in late pregnancy, labour, delivery and the period immediately after birth?

For each problem mentioned, ask:

How serious is that problem? What can happen to a woman who has this type of problem?

14. Can you think of any occasion when a woman experienced a complication during pregnancy, childbirth or after delivery?

Probe for information on what kind of complication(s) occurred; what steps were taken and by whom, and what was the outcome of the case(s)

15. In the past, when women have experienced serious complications during pregnancy, delivery or after delivery, what has the community done?

Probe for information about whether the community has assisted in transporting the woman to a health facility, contributing funds, etc.

16. Are women with complications able to quickly access the care they need? Why or why not?

Probe for details about difficulties in accessing appropriate care — e.g. difficulty finding transport, funds, etc.

17. When women with complications reach a health facility, do they get the care they need?

Probe for perspectives on the quality and availability of care

COMMUNITY MOBILIZATION AND SUPPORT SYSTEMS

Notes for the Interviewer

Key ideas to explore:

- What types of mobilization activities has the community undertaken to improve the quality of and access to maternal health services?
- What types of resources or support systems that could be used to help women access health facilities during delivery exist in the community?
- What kind of contributions could the community afford to make to improve available health services?

18. Can you describe any mobilization activities that this community has undertaken to improve the quality of and access to maternal health services?

Probe for details about the types of projects undertaken and the outcomes of these efforts

19. Can you describe existing community resources or support systems that could be used to help women access health facilities during delivery?

Probe for details about emergency loan funds, vehicles, etc.

20. What kind of contributions do you think this community can afford to make to improve available health services?

Probe for details financial contributions, digging a well, building an additional room or storage area for a facility, etc.

Say: Thank you for answering all our questions about your community. Maybe you have thought of something that we have left out. Is there anything else that you'd like to tell me/ us about your experience?

THANK YOU VERY MUCH FOR TAKING THE TIME TO TALK TO ME/US.